

Wells Nursing Home Auxiliary

Pulse Beat 2010

Message from the President

This past year has been a very busy one for the Auxiliary and I commend all the members and the Board for their hard work, never saying "no" and their dedication to improving the quality of life for the Wells House residents.

With our fundraisers this year, including our membership drive, we continued to provide Leader Herald subscriptions for each floor, flowers for the front porch and courtyard, stock pots for the resident's kitchen, a copier for the Physical Therapy Department, 6 new over-bed tables, utility carts for dietary, a family pack for staff CPR training, luncheon and holiday cake for the staff, scholarship money for FHM BOCES nursing students, supported the golf tournament with volunteers and monies, and continued our special luncheons for the residents.

A special thank you to Karen Shaffer and all the staff at Wells House for their support throughout the year.

From The Administrator's Desk

I write this segment for the Wells House Auxiliary newsletter with the hope that all have enjoyed the summer.

I have been noticing over the last few years, the state of customer service in various sectors in the business world. I have come to the conclusion there is a gross lack of customer service in businesses.

This situation is not true at Wells Nursing Home and our very good quality customer service is really what makes the Wells organization wonderful.

Most individuals in the Wells organization will go the "extra mile" or be "extremely helpful" upon approach to assist the people served and others associated with the facility. The initial

Please note our annual meeting date of October 14.
Join us for tea in the Activities room at Wells House at 2 pm. I am always available for questions and comments at 762-7675.

I hope to see you on September 30th at JHS at 7pm for our new fundraiser and special event FLAME

Barbara Taylor, President



contact we greet visitors with and the clean environment sets the stage for our great customer service.

There are so many examples of our great customer service which will further promote our image. From our wonderful Board of Directors and great Auxiliary to the terrific staff; we have a very positive

approach to customer service and this support is truly special.

We will continue this positive approach with customer service and meeting the mission of Wells Nursing Home.

Take care, God bless and have a great year ahead!

**Neal E. Van Slyke,
Administrator**



VOLUNTEERING



RESIDENT LUNCHEONS



BEAUTIFICATION



FUNDRAISING



ANNUAL GATHERINGS

FUNDRAISERS

The Board is in charge of raising the monies to support our mission which is improving the quality of life for the residents. This year in December, we held the Tree of Lights fundraiser with Marilyn Samperi as Chairwoman. Slightly more than 100 generous people participated a total of \$1,930 to make this another successful event. Mr. John Mastriano played Christmas music for the residents and guests and all enjoyed the delicious treats served by the Auxiliary.

The 2010 Tree Lighting will be held this year on **December 5th at 2PM** in the second floor dining room. Think about

joining us that day to start your holiday festivities and please consider remembering your loved one with a light for our tree.

We also had a successful brownie sundae sale in Johnstown Park during the band concert in July. Three of our Board Member's husbands graciously helped with the evening and we all had fun, raised much needed funds and enjoyed the brownies and ice cream. Thanks to Stewart's for their kind donation of ice cream and toppings and for our brownie bakers.

And remember to renew your membership. These funds are also used to provide the needed items by the Wells House during the year.

OUR BIG FUNDRAISER COMING UP

Presenting FLAME In Concert

September 30 JHS

(See Flyer)



COMMITTEE REPORTS

Several of the Board Members handle our standing committees. Beverlie Cole sees that all of our correspondence is handled with timely attention (sending 36 notes this year). Chloe Correll and Louise Precopio made sure our two artificial trees on each floor were decorated for each holiday throughout the year for the pleasure of the residents. Marge McGuire and Yvonne Major planted and watched over the flowers and tomato plants (the residents' favorite) on the front porch

along with arranging for our hospitality and programs such as our annual meeting, desserts for the tree lighting ceremony and other events throughout the year.

Barbara Taylor and Jeanne Johnson along with the expert help of Karen Shaffer and the Activities Department of Wells House kept the display case on the main floor filled with interesting topics. Marge McGuire handled our publicity and Karen Shaffer spent many hours putting together the Pulse Beat. Judy Wormuth kept accurate notes as Secretary and worked hard to keep our membership in order. Marilyn Samperi, as treasurer, kept

track of our monies and reported each month to the Board.

Other members helped with our picnics and resident luncheons given throughout the year, volunteered for the annual golf tournament, made monthly meetings and were always there throughout the year to assist with ideas and whatever projects we decided to undertake. We have a wonderful, dedicated Board who give many hours of their personal time to benefit the residents and staff of Wells House.

RESIDENT LUNCHEONS

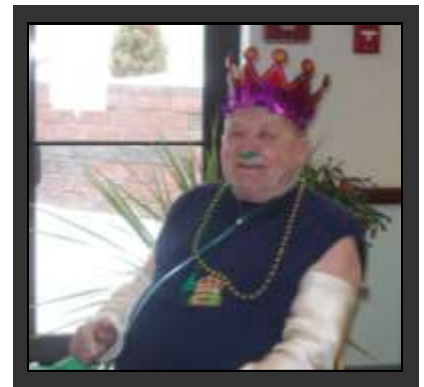
There were several luncheons for residents and Adult Day Care prepared and served by the Auxiliary Board Members this year. The February Luncheon was a Mardi Gras theme (resident whose plate had a special number became "King of Mardi Gras"). Next Year we hope to have a King and Queen.

The summer picnic brought a beautiful day in the courtyard where the resident enjoyed hot dogs, hamburgers, potato salad, baked beans and home-

made peach cobbler. Music by Johnny on the piano added to the festivities.

An indoor picnic featuring the same delicious items was served to the Day Care registrants. Jeanne Johnson does a wonderful job of coordinating the Auxiliary team members for these events.

Anyone wishing to volunteer to cook or serve at these events is more than welcome and should contact Jeanne.



Above "The King of Mardi Gras"

Luncheon on February 16, 2010

BOARD MEMBERS

2010-2011

Barbara H. Taylor
President

Kay Cole
Vice President

Judy Wormuth
Secretary

Beverlie Cole
Corresponding Secretary

Marilyn Samperi
Treasurer

Carol Bartholomew

Lisa Egan

Kathy Klena

Beverly Grant

Jeanne Johnson

Michelle Jones

Marge McGuire

Yvonne Major

Jennie Mrha

Louise Precopio

Paula Allen, Liaison

Chloe Correll, Liaison



Rehabilitation Department -William Betts, Rehab Director

The Rehab Department at Wells Nursing Home offers many services to not only the Residents we serve but also to the community as a whole. The Rehab Department consists of physical therapy and occupational therapy services. The occupational and physical therapy services are now provided to our nursing home residents as well as on an outpatient basis.

We have recently added a new staff physical therapist, Joel Huckins, who provides 20 years of physical therapy experience. Our occupational therapy department potentially will be expanding to keep up with the growing outpatient demand as well.

In addition, our department offers a Wellness Program for all community members to improve physical fitness for a monthly fee. The wellness program consists of an initial orientation and initial set-up of an individualized exercise program based on the member's fitness goals.

Our Rehab department continues to offer a wide variety of exercise equipment for all of our patients and wellness program members. Please stop by and tour our department any time.



Activities Department -Lisa Egan, Activities Director

The Activities Department provides programs for 100 residents at full house who have many different levels of cognitively and physicality and likes and dislikes. The Auxiliary, along with the Activities Department and other departments, make the quality of life for the residents the best it can be. The Auxiliary members volunteer their time and contribute financially to the well being of our residents.

I sincerely believe that the Auxiliary is a true asset to the nursing home and the residents who live here. Thank you for all the wonderful things that you do.



Adult Day Health Program - Tracy Russo, ADHP Assistant Director

The Adult Day Health Program of Wells Nursing Home is a great choice for people who are still able to live in the community but could benefit from the medical services that are provided in this day setting. Our program runs Monday through Friday from 9am until 3pm. Registrants receive a hot meal, socialization, medical monitoring, arrangement of transportation, daily exercise program, a shower if needed and much more.

When asked what coming to the Day Health Program means to them, our registrants responded: "This is the best place I've been, I look forward to coming here." "The help is very good." "If I didn't come here I would sleep all day." "I trust you to set up my medications." "The meals are good." "I'm thankful for this place."

The staff and registrants appreciate the time and generosity the Wells House Auxiliary gives throughout the year which helps to make our program such a positive experience.

Financial Report 2009 - 2010



The Wells House Auxiliary Financial Report will be available by request after **October 15th** at the Wells Nursing Home or on the Auxiliary's webpage on www.wellsnursinghome.org

